

Post Office Box 90221 Columbia, South Carolina 29290 (803) 567-3059 (803): Office (888) 474-3139: Facsimile

#### **CAPABILITY STATEMENT**

# Administrative Management and General Management Consulting Services (Product/Services)

We provide operating advice and assistance to businesses and other organizations on administrative management issues, such as financial planning and budgeting, equity and asset management, records management, office planning, strategic and organizational planning, site selection, new business start-up, and business process improvement. This industry also includes establishments of general management consultants that provide a full range of administrative, human resource, marketing, process, physical distribution, logistics, or other management consulting services to clients.

# **Administrative Management Services:**

- We primarily engage in providing a range of day-to-day office administrative services, such as financial planning, billing and recordkeeping, personnel, and physical distribution and logistics.
- We provide operations consulting services.
- We engage in administering, overseeing, and managing other establishments of the company or enterprise.
- We primarily engage in administering, overseeing, and managing governmental programs.
- We provide investment advice.
- We engage in providing professional and management development training.
- We engage in providing executive search, recruitment, and placement services.

#### **Consulting Services we provide:**

- Administrative management consulting services.
- Site selection consulting services.
- Business management consulting services.
- Business start-up consulting services.
- General management consulting services.
- Medical office management consulting services or consultants.
- Records management consulting services.
- Reorganizational consulting services.
- Site location consulting services.



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- Site selection consulting services.
- Strategic planning consulting services.
- Financial management (except investment advice) consulting services
   Strategic planning consulting services.
- General management consulting services.

We also provide Behavioral and Mental Health Services through our grass roots Peer Run 501 (C) (3) Non-profit **Comprehensive Health and Family Services** Integrative Holistic and Spiritual Ministries. Visit us at www.comphlthfamserv.org.

#### **About Us**

Dr. Jerome Yelder, Sr. PhD, PsyD, MBA is the Founder, President and Chief Executive Officer of CHFS Management Services Corporation.

CHFS Management Services Corporation is a Type C Corporation and was incorporated as such on November 18, 2013 by South Carolina Secretary of State.

CHFS Management Services Corporation is a For-Profit SBA 8(a) Program participant, and a Verified Federal Vendor/Contractor in the GSA System for Award Management (SAM).

CHFS Management Services Corporation has been verified as a Service-Disabled Veteran-Owned Small Business (SDVOSB) by U.S. Department of Veterans Affairs (VA), Center for Verification and Evaluation (CVE). We primarily engage in providing national and global Administration Support and Management Services.



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We provide all services based on the requirement of the **North America Industry Classification System** (**NAICS**). We presently use the below NAICS codes for contracting opportunities:

541611-Administrative Management and General Management Consulting Services

541612-Human Resources Consulting Services

541618-Other Management Consulting Services

561311-Employment Placement Agencies

561312-Executive Services

624190-Other Individual and Family Services

623990-Other Residential Care Facilities

62322-Residential Mental Health and Substance Abuse Facilities

621112-Offices of Physicians, Mental Health Specialist

621330-Offices of Mental Health Practitioners (except Physicians)

621399-Offices of All other Miscellaneous Health Practitioners

621420-Outpatient Mental Health and Substance Abuse Centers

621610-Home Health Care Services

622210-Psychiatric and Substance Abuse Hospitals

623110-Nursing Care Facilities (Skilled Nursing Facilities)

624110-Child and Youth Services

624310-Vocational Rehabilitation Services

624230-Emergency and Other Relief Services

624229-Other Community Housing Services

CHFS Management Services Corporation provides strategic consulting services and integrative management care facilitation. Our consulting can mobilize the right people, skills and technologies to help organizations improve their performance and service.



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#### What sets CHFS Management Services apart from competition?

- > Our People
- Our Partnerships with SC SHARE and Mental Health America
- ➤ Comprehensive Health and Family Services which is a Peer Run Organization
- Performance-Based Processes
- > Integrated
- Solution Teams
- ➤ Client Relationship Management
- Strategic Mix of Business Management and Technology

# **Achieved Milestones**

- 1. Federal Contract with the Department of Veterans Affairs on June 29, 2018
- 2. Partnership with SC SHARE
- 3. Partnership with Mental Health America

#### **Comprehensive Health and Family Services Core Capabilities**

Our business experts, technology experts and behavioral health professionals analyze research, design and implement solutions in the areas of:

- 1. Integrative Management and Care Facilitation
- 2. Consulting
- 3. Blended Learning Certification Training Program and Product Management Training Courses
- 4. Intensive Clinical Case Management Services
- 5. Care Coordination & Treatment
- 6. Personal Recovery Oriented Services (PROS)
- 7. Housing options
- 8. Employment Services



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# **Integrative Management and Care Facilitation**

We designed this model of care as a multidisciplinary team approach consisting of behavioral health professionals and medical consultants. In addition to receiving normal care, patients are assessed by a care facilitator who is assigned to identify unmet health care needs and provided information, advice and education for the patients concerning their condition and self-care-management.

#### **Consulting**

Our Consulting Services focus on integrated solutions to enhance the performance of your business. By incorporation industry best practices into business processes and management strategies, we can help you stay ahead of the competition and better serve our customers. Our services include:

- Business Strategy and Planning Support
- Change Management and Facilitation
- Process Development and Assessment Services
- Security Assessment
- Financial/Statistical Analysis
- Training and Education Services

**Blended Learning Certification Training Program** this training focus on both virtual online using adobe connect as an online training platform and face-to-face classroom facilitation with computer-based learning and a web-based exam testing portal statewide. All participants who successfully pass the exam with 85% or better will be issued a certificate of completion bearing a certification number on it that will be entered in a statewide data base.

#### **Product Management Training Courses**

Our Product Management courses are hands-on, practical and useful. Topics include: core product management and product marketing skills across the full product lifecycle, optimal product process, scrum, team leadership and more. We offer a unique approach to product management training with our training retention program.



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#### **Product Management Online Courses**

We offer Product Management online courses and exams that allow you to study at your own pace. These courses will teach you core skills and prepare you to earn the worldwide-standard Certified Product Manager, Certified Product Manager and Agile Certified Product Manager and Product Owner credentials.

### **Private Custom Training**

Our custom training will transform your Product Management team by focusing on the specific issues your organization faces. Custom training gives you a competitive edge by teaching your staff the skills and concepts they need while addressing your current process, roles, terminology, products and most critical internal challenges.

# Why Do Companies Come to Us for Private Custom Training?

- Level set team members with varying backgrounds and experience
- Establish a consistent process and documents
- Clarify roles and responsibilities
- Get teams speaking the same language
- Align Agile methodologies with Product Management
- Get executive buy-in and empower Product Management

We offer private on-site training at client locations worldwide for teams of 5 of more. We have trained small teams, large groups and even entire companies. Our training will align your teams and produce an impact you can see immediately. Solve your biggest challenges now with a perfectly customized course delivered to your offices.



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**Intensive Clinical Case Management** this program provides in home and community Care-coordination services to homeless veterans, at-risk youth and families with a clinical focus. Smaller caseloads enable for a high level of service and are focused on family preservation.

**Care Coordination & Treatment** to assist individuals who reside in a community setting or are transitioning to a community setting to gain access to needed health, behavioral health, social, educational, and other services and supports, such as housing, transportation and entitlement programs. On-call is available 24 hours a day, 7 days a week.

**Personal Recovery Oriented Services (PROS)** is a comprehensive recovery-oriented program for individuals with severe and persistent mental illness. The goal is to integrate treatment, support, and rehabilitation in a manner that facilitates consumers' recovery.

**Housing options** vary due to the amount of support an individual may need. Community Residences can house anywhere from 8-50 individuals and is staffed 24/7. Our dedicated staff works intensely with residents in this Medicaid funded program to formulate individualized goals in areas of medication management/training, life skills training, and services/interventions that promote health and wellness. Group living programs are intended to transition residents to more independent setting as soon as possible.

**Employment Services** that assists individuals to secure competitive employment in jobs best suited to their abilities and preferences. Ongoing staff and informal supports are available to help with job retention. Supported employment may include funded by the Department of labor apprentice program for intensive services consisting of job development, placement, situational assessment, job coaching.



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**Target Clients:** Federal and State Governments Nationwide, Consumers, Small Business Owners, Corporations, LLCs, Non-profits, Religious Organizations, Public and Private Schools K-12, Vocational Schools, Colleges and Universities.

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CPSS.

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